

SANDY POINT 480 WATER SYSTEM

P.O. BOX 397

CAMPTI, LA 71411

Dear New Customer of Sandy Point 480

Please be advised that the Louisiana Department of Health, **requires all** public water systems with in the State to protect the public water supply from contamination due to the backflow of water through cross-connections (LAC 51:XII).

Therefore, in order for the Sandy Point 480 Water System to develop a comprehensive Backflow Prevention Program, which is a mandate from the State, a Water Use Survey Form has to be on file for each customer.

Water service cannot be connected until you have completed this survey form. Survey form is attached.

Thanks in advance for filling out the questionnaire. We appreciate your cooperation in helping us to protect the drinking water we deliver to our customers. If you have any questions about the survey or how to fill out the questionnaire, please contact us at 318-875-2292. We will review your questionnaire and determine whether we need to contact you for further information.

Sincerely,

Sandy Point

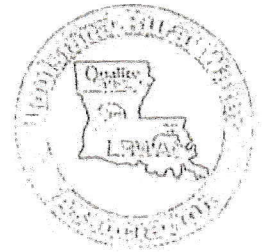
Enclosures: CCC Brochure

Water Use Questionnaire



CROSS-CONNECTION CONTROL AND BACKFLOW PREVENTION PROGRAM

No question about it, our primary job is to protect the integrity of our customer's drinking water. To insure that our customers draw a clean glass of water when opening the tap, we continue to emphasize the Cross-Connection Control program, working with customers to prevent contamination of any kind.



WHAT IS THE LAW?

Louisiana Administrative Code Title 51:XII & Title 17:1 requires public water suppliers to protect their water systems from cross-connections and prevent backflow situations. Public water suppliers must evaluate any cross-connection hazards posed by their customers. If a customer has a cross-connection hazard, the customer will be required to eliminate the hazard and/or install a backflow prevention device.

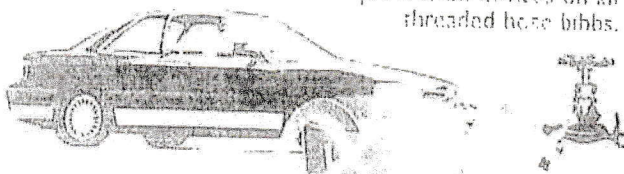
WHO IS RESPONSIBLE?

In Louisiana, the responsibility for preventing backflow is divided. In general, state and local plumbing codes have authority over plumbing systems within buildings, while Louisiana Department of Health regulates protection of the water distribution system. Water Customers have the ultimate responsibility for properly maintaining their plumbing systems. It is the homeowner's or other customer's responsibility to ensure that cross-connections are not created and that any required backflow prevention devices are tested annually and are in good working order.

WHY IS OUR WATER SYSTEM ESPECIALLY VULNERABLE?

Our water system is particularly vulnerable to backflow contamination because most people are unaware of the dangers associated with backflow issues. Contamination entering your drinking water can cause serious health problems to you and your family. Sickness and even death can occur from ingesting water that has been contaminated.

Do install inexpensive backflow prevention devices on all threaded hose bibbs.



Never submerge hoses in buckets, pools, tubs or sinks.

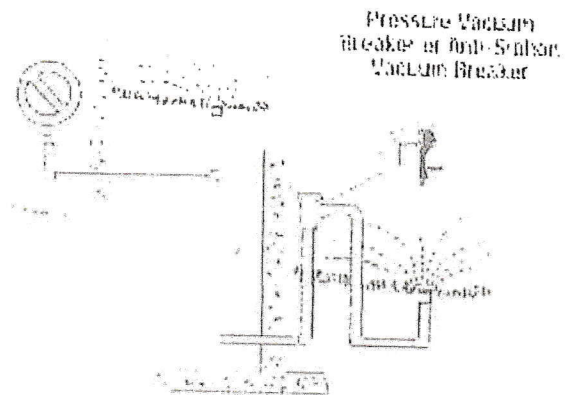
Do not use spray attachments without a backflow prevention device.

WHAT IS BACKFLOW AND CROSS-CONNECTION?

Water systems depend on water pressure to keep water flowing through the pipes in the proper direction. Anything that causes a drop in water pressure can cause a reverse flow, or backflow from the customers plumbing system back into the public water system.

For example, if you have a garden hose submerged to fill a bucket, Jacuzzi, fish tank, etc., and the water system loses pressure, the flow of water can be reversed, sucking any contaminants in that vessel backwards into the public water system.

A cross-connection is any physical connection between a possible source of contamination and the public water system, where it is possible for contaminating fluids to be pulled or backflowed into the water system.



HOW CAN YOU PREVENT CONTAMINATION OF YOUR DRINKING WATER?

Don't:

- Submerge hoses in buckets, tubs, sinks, ponds, etc.
- Use spray attachments without a backflow prevention device
- Use a hose to unplug blocked toilets, sewer, etc.

Do:

- ✓ Keep the ends of hoses clear of all possible contaminants.
- ✓ If not already equipped with an integral (built-in) vacuum breaker, buy and install hose bibb type vacuum breakers on all threaded faucets and around your home. These devices are inexpensive and are available at hardware stores and home improvement centers.
- ✓ Install an approved backflow prevention assembly on all underground lawn irrigation systems.



<Water System Name>
Water Use Questionnaire for Residential Customers

Date _____
 Customer Account Number (optional) _____
 Customer _____
 Customer Address Line 1 _____
 Customer Address Line 2 _____

Please indicate whether the special plumbing or activities listed below apply to your premises:

Yes	No	Plumbing or Activity Present on Customer's Premises*
		Underground irrigation sprinkler system
		Water treatment system (e.g., water softener)
		Solar heating system
		Residential fire sprinkler system
		Other water supply (whether or not connected to plumbing system, e.g. well) <i>lake, RIVER OR Bayou</i>
		Sewage pumping system or grey water system (does not include individual sewer mechanical treatment plant with irrigation spray)
		Portable dialysis machine or equipment
		Boat dock/moorage with water supply
		Hobby farm
		Livestock or Animal watering troughs
		Swimming pool or hot tub
		Greenhouse
		Decorative pond
		Photo lab or dark room
		Home-based business. If Yes, list type or describe (e.g., beauty salon, machine shop, etc.): _____

*Based on their knowledge of residential connections served, public water systems may "customize" this list by adding or deleting plumbing categories or activities.

Completed by (print name): _____ Date: _____

Residents Signature: _____