

Water Treatment Change for Sandy Point Water System

September 12, 2022

Sandy Point Water System is changing the water source and treatment processes. As of this week, the surface water intake and treatment processes are no longer in use. Our source water is now from 2 ground water wells. With this change, the disinfection process changed from chloramines to chlorine. We monitor the disinfectant residual in the distribution system on a daily basis. This measurement tells us whether we are effectively disinfecting the water supply. The disinfectant residual is the amount of chlorine or chloramines in the distribution system. Chlorine and chloramines are common disinfectants used by water suppliers to kill bacteria in drinking water; therefore, if the disinfectant residual is too low, microorganisms can potentially grow in the distribution piping. Free chlorine is proven to be more effective in killing organisms within the pipes of the distribution system.

What is being done?

We are going to change the distribution system disinfectant from chloramines to free chlorine. Although the level of disinfectant will remain the same, the type of disinfectant will change.

We will continue to monitor the chlorine levels throughout the water system.

What should I do?

You do not need to boil your water or take other actions. This is not an emergency. If it had been, you would have been notified immediately.

What can I do if I notice a chlorine taste or smell?

As we flush the system, you may notice a chlorine taste and/or odor in your drinking water. Chlorine levels will continue to meet EPA standards and are not a health risk.

- Run the cold water tap for several minutes when water is not used for several days.
- Collect and refrigerate cold tap water in an open pitcher. Be sure to collect water after running the cold water tap for two minutes. Within a few hours, the chlorine taste and odor will disappear.
- Water filters can reduce chlorine taste and smell. Be sure to use a filter certified to meet National Sanitation Foundation (NSF) standards and replace the filter cartridge as recommended by the manufacturer.
- Also note your water may be cloudy for a few days as we flush the system.

Who should take special precautions due to this change?

Customers who normally take special precautions to remove chloramine from tap water, such as dialysis centers, medical facilities and aquatic pet owners, should continue to take the same precautions. Most methods for removing chloramine from tap water are effective in removing chlorine.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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